

# QUALITY POLICY

Referenced document available on ISOXPress - QM01 – Scope and IMS Dash Policy

## SCOPE OF THE QUALITY MANAGEMENT SYSTEM:

SILCOM (Pty) Ltd manufactures communication cable for the data, voice and electronic detonator market.

Silcom manufactures cable to customer's requirement in an effective and profitable manner. The company complies to the minimum requirements of ISO 9001.

## QUALITY POLICY

Our promise to our customers is to -

- Supply cable to **customer's requirement**
- Supply within the **agreed time**
- Guaranteed **capacity increase capability** – sustainability
- Respect for **human rights** in the workforce and supply chain
- Respect for the **environment**
- Manufacturing in a **safe working environment**
- Implementation of a sound **Integrated Management System** based on **ISO Standards**
- **Good Corporate Governance** with **sustainable** management – succession planning
- Development and retention of **intellectual property**